

What is PetPlus?

With PetPlus, you receive members-only pricing on all orders from PetCareRx, one of the largest online pet pharmacies. Save up to 40% on everything your cat or dog needs! All orders ship free, and most prescriptions are available for same-day pickup from participating pharmacies, including CVS, Walmart and other independent CVS Caremark® pharmacies.

Which pets can I enroll?

All dogs and cats are eligible for PetPlus. There are no restrictions on breed, health or age.

Is PetPlus insurance?

No. With PetPlus, you receive wholesale pricing on prescriptions, preventatives and all other products your pet needs. It's instant savings without any paperwork.

How do I access my PetPlus account after enrolling?

After you enroll, you will receive instructions via mail and email on how to activate your online account. You can start shopping online as soon as you activate your account.

How do I order medications for delivery?

Shop online using your PetPlus membership at PetCareRx.com. Search for the medication that you want to purchase and select the dosage. At checkout, select free delivery.

Who dispenses medications ordered online?

PetPlus is not a pharmacy. PetPlus partners with National Association of Boards of Pharmacy (NABP) accredited pharmacies such as CVS, Walgreens, Rite Aid and PetCareRx to fulfill your pet prescriptions. Orders dispensed through online mail-order will be directed to PetCareRx, and those through in-store pickup will be dispensed at the local Caremark network pharmacy of your choice.

How do I pick up my pet's prescription at a pharmacy?

If a medication is eligible for pick-up, it will be listed as eligible on your PetPlus dashboard. Bring both your pet's prescription and your PetPlus card to the pharmacy at which you will be placing your order. Inform the pharmacist that you are picking up a prescription for your pet and have a pet prescription benefits card. They will fulfill your Rx and let you know when it is available for pick-up. You should NOT be charged at the pharmacy for your purchase. Within 2 days of your pick-up, your PetPlus account will be charged for the purchase of the cat or dog medications you ordered.

When do I receive my PetPlus card?

Your PetPlus card is available as soon as you activate your account at PetPlus.com. You can either print out your card at home or show it to the pharmacy right from your mobile device.

What else is included with my membership?

Your PetPlus membership includes 24/7 Pet Telehealth powered by AskVet.

Are there any additional fees?

No, your membership cost gives you access to members-only pricing and the 24/7 Telehealth without any added fees.

What happens to my membership if I'm no longer eligible for benefits?

Members who are no longer payroll deduct eligible or are leaving the company can port coverage at the same group rate within 28 days of termination.